

Sustainability Data

(FOR PEOPLE) Social KPIs



Values marked with a have been third-party guaranteed.

	2022	2023	2024	2025	Company
Human Capital					
Basic Information					
Number of employees (female/male)	10,997/2,182	10,703/2,113	10,780/2,233	10,848/2,287	KOSÉ Group*1 (as of 31 December)
Average length of service (years)	12.1	12.7	12.4	11.9	KOSÉ Domestic Group Companies (as of 31 December)
Number of new graduates hired to regular full-time positions (female/male)	22/14	27/20	40/34	51/37	KOSÉ Domestic Group Companies (as at 1 April)
Employee turnover among new graduates within 3 years (%)	10.0	10.9	5.6	6.4	KOSÉ Domestic Group Companies (as of 31 December)
Turnover rate <management and non-management positions (excluding beauty experts)> (%)	3.7	3.5	4.2	3.6	KOSÉ Domestic Group Companies (as of 31 December)
Turnover rate for Beauty Consultants (%)	11.4	11.3	10.8	10.2	KOSÉ Domestic Group Companies (as of 31 December)
Total turnover rate (%)	8.7	8.5	8.4	7.8	KOSÉ Domestic Group Companies (as of 31 December)
Turnover rate due to personal reasons <management and non-management positions (excluding beauty experts)> (%)	3.6	3.4	4.0	3.4	KOSÉ Domestic Group Companies (as of 31 December)
Turnover due to personal reasons for Beauty Consultants (%)	10.3	11.3	10.8	10.2	KOSÉ Domestic Group Companies (as of 31 December)
Total turnover rate due to personal reasons (%)	8.6	8.5	8.3	7.7	KOSÉ Domestic Group Companies (as of 31 December)
Diversity & Inclusion					
Ratio of outside directors (%)	35.7	37.5	37.5	37.5	KOSÉ Corporation (At the end of each annual general meeting of shareholders)
Ratio of female employees in the board of directors (%)	28.6	37.5	37.5	37.5	KOSÉ Corporation (At the end of each annual general meeting of shareholders)
Ratio of female employees in managerial positions (%)	28.9	31.1	<input checked="" type="checkbox"/> 34.5	35.6	KOSÉ Group (as of 31 December)
Ratio of female employees in leadership positions*2 (%)	35.2	33.2	38.3	38.7	KOSÉ Group (as of 31 December)
Gender Wage Gap*3(% of women to men) <Management positions>	99.9	96.2	96.8	96.2	KOSÉ Domestic Group Companies*4 (as of 31 December)
Gender Wage Gap (% of women to men) <non-management positions>*5	89.0	82.1	86.9	86.5	KOSÉ Domestic Group Companies*4 (as of 31 December)
Gender Wage Gap (% of women to men) <Beauty experts>	90.0	87.6	83.9	87.3	KOSÉ Domestic Group Companies*4 (as of 31 December)
Gender Wage Gap (% of women to men) <Total above>*6	70.1	54.2	59.1	62.0	KOSÉ Domestic Group Companies*4 (as of 31 December)
Proportion of employees who took childcare leave (female/male) (%)	100.0/88.2	100.0/82.4	<input checked="" type="checkbox"/> 99.8/ <input checked="" type="checkbox"/> 85.7	100.0/88.5	KOSÉ Domestic Group Companies
Return rate following childcare leave (female/male) (%)	96.7/100.0	97.2/100.0	95.7/100.0	92.3/100.0	KOSÉ Domestic Group Companies
Number of employees working shortened hours for childcare	623	643	700	673	KOSÉ Domestic Group Companies (as of 31 December)
Number of employees taking extended leave for family care	5	6	9	20	KOSÉ Domestic Group Companies (as of 31 December)
Number of employees taking paid leave for family care	12	15	26	29	KOSÉ Domestic Group Companies (as of 31 December)
Number of employees working shortened hours for family care	3	3	4	5	KOSÉ Domestic Group Companies (as of 31 December)
Total number of participants in skill development & improvement training (persons) <management and non-management positions>	2,893	3,996	5,353	8,078	KOSÉ Domestic Group Companies
Total number of participants in skill development & improvement training (persons) <Beauty experts>	—	75,177	79,995	80,611	KOSÉ Domestic Group Companies
Total number of participants in skill development & improvement training (persons) <Total above>	—	79,173	85,348	88,689	KOSÉ Domestic Group Companies
Total hours of skill development & improvement training (total) <management and non-management positions>	50,386.0	38,289.0	55,109.0	70,446.0	KOSÉ Domestic Group Companies
Total hours of skill development & improvement training (total) <Beauty experts>	—	542,905.0	636,571.0	605,731.6	KOSÉ Domestic Group Companies
Total hours of skill development & improvement training (total) <Total above >	—	581,194.0	691,680.0	676,177.6	KOSÉ Domestic Group Companies
Total hours of skill development & improvement training (average per person/hour) <management and non-management positions>	17.8	11.6	18.4	24.2	KOSÉ Domestic Group Companies
Total hours of skill development & improvement training (average per person/hour) < Beauty experts >	—	107.6	135.2	132.3	KOSÉ Domestic Group Companies
Total hours of skill development & improvement training (average per person/hour) < Total above >	—	69.6	89.7	90.3	KOSÉ Domestic Group Companies
Total skill development & improvement training cost (average per person/yen)<management and non-management positions>	29,984	38,068	44,965	38,009	KOSÉ Domestic Group Companies*7
Total skill development & improvement training cost (average per person/yen)< Beauty experts >	—	—	—	8,782	KOSÉ Domestic Group Companies
Total skill development & improvement training cost (average per person/yen) < Total above >	—	—	—	20,142	KOSÉ Domestic Group Companies
Ratio of employees with disabilities (%)	2.41	2.39	2.35	2.33	KOSÉ Domestic Group Companies*8 (as of 31 December)
Number of rehired employees	317	337	318	321	KOSÉ Domestic Group Companies (as of 31 December)
Health and Safety					
Annual working hours (average hours/employee)	1,709.4	1,697.0	1,707.5	1,712.0	KOSÉ Domestic Group Companies*9
Annual overtime (average hours/employee)	70.2	74.1	77.9	79.9	KOSÉ Domestic Group Companies
Ratio of paid leave taken (%)	69.2	62.6	74.6	80.0	KOSÉ Domestic Group Companies (as of 31 December)
Number of occupational accidents resulting in a leave of absence	33	19	24	19	KOSÉ Domestic Group Companies
Number of occupational accidents resulting in death	0	0	0	0	KOSÉ Domestic Group Companies
Occupational injury (time off work) frequency rate	—	—	—	1.00	KOSÉ Domestic Group Companies
Ratio of employees participating in health checks (%)	100.0	100.0	100.0	100.0	KOSÉ Domestic Group Companies (as of 31 December)
Ratio of employees participating in stress checks (%)	90.9	95.7	94.8	96.7	KOSÉ Domestic Group Companies*10 (as of 31 December)
Quality of Life Improvement					
Number of general participants in sports events	2,448	15,471	41,129	44,078	KOSÉ Corporation
Support for cutaneous porphyria patients (people/number of products provided)	6/35	5/20	4/25	10/83	KOSÉ Corporation
Support for Women and Education					
Number of schools accepted for company tours*11 (schools/students)	7/114	23/316	61/763	40/418	KOSÉ Corporation, ALBION CO., LTD.*12
Number of students provided with tuition support at girls' junior high school in Tanzania (cumulative total since FY2017)	39	51	63	73	KOSÉ Corporation
Implementing education assistance in Madagascar.(Students)	150	165	0*13	150	ALBION CO., LTD.

*1 : KOSÉ Group: KOSÉ Corporation and its 45 subsidiary companies, for a total of 46 companies. *2 : Leadership Position - Person(s) in a position with subordinate(s), or equivalent positions.

*3 : Calculated only on base salary. Excludes employees working shorter hours, those on leave, and those who joined or retired during the period.

*4 : Scope expanded to domestic group companies in FY2023; Only KOSÉ Corporation was covered in FY2023.

*5 : Non-management positions include regular employees and permanent contract employees.

*6 : There is no difference in the wages of men and women for equal work; overall differences occur due to differences in wage levels, gender composition, years of service, position, and grade by employment type.

*7 : From FY2022, the scope has been expanded to Group companies in Japan. *8 : Six companies that are obligated to employ people with disabilities will be covered.

*9 : Includes paid leave, maternity leave, childcare leave, personal injury and illness leave, etc. *10 : Voluntary checkups

*11 : Company Tour - A social tour for high school/junior high school students.

*12: Albion was added in FY2023 *13: Not implemented in 2024

©For the ratio of women in management positions, the gender wage gap, % of men taking parental leave, etc., see the Women's Advancement Promotion Company Database of Ministry of Health, Labour and Welfare. (<https://positive-ryouritsu.mhlw.go.jp/positivedb/detail?id=16851>)

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		2022	2023	2024	2025	Company	
ENERGY							
CO2(GHG)Emissions (t-CO2) * Total Emission	Scope1	<input checked="" type="checkbox"/> 6405.8	<input checked="" type="checkbox"/> 5991.2	<input checked="" type="checkbox"/> 5,509.9	5,451.1	KOSÉ Group	
	Scope2	Market-based	<input checked="" type="checkbox"/> 10,770	<input checked="" type="checkbox"/> 8,039.7	<input checked="" type="checkbox"/> 8,650.9	7,321.4	KOSÉ Group
		Location-based	<input checked="" type="checkbox"/> 14023.7	<input checked="" type="checkbox"/> 14423.3	<input checked="" type="checkbox"/> 13,810.3	14,231.8	
	Scope3	TOTAL	<input checked="" type="checkbox"/> 668,982.9	<input checked="" type="checkbox"/> 763,994.6	<input checked="" type="checkbox"/> 789,694.7	779,915.1	KOSÉ Group
	Category 1	Purchased Product/Service	<input checked="" type="checkbox"/> 293,772.3	<input checked="" type="checkbox"/> 386756.9	<input checked="" type="checkbox"/> 358,968.1	368,106.4	
	Category 2	Capital Goods	<input checked="" type="checkbox"/> 17,171.8	<input checked="" type="checkbox"/> 16,042.0	<input checked="" type="checkbox"/> 87,655.7	58,548.4	
	Category 3	Fuel and energy-related activities not included in SCOPE1&2	<input checked="" type="checkbox"/> 3,823.1	<input checked="" type="checkbox"/> 3,723.1	<input checked="" type="checkbox"/> 3,628.4	3,660.6	
	Category 4	Transportation, distribution (upstream)	<input checked="" type="checkbox"/> 100,213.3	<input checked="" type="checkbox"/> 79,679.8	<input checked="" type="checkbox"/> 63,070.8	60,174.7	
	Category 5	Waste generated in operations	<input checked="" type="checkbox"/> 3,554.8	<input checked="" type="checkbox"/> 3,225.8	<input checked="" type="checkbox"/> 3,190.9	3,355.3	
	Category 6	Business trips	<input checked="" type="checkbox"/> 1,873.5	<input checked="" type="checkbox"/> 1,698.0	<input checked="" type="checkbox"/> 1,694.3	1,705.0	
	Category 7	Commuting of Employees	<input checked="" type="checkbox"/> 3,892.2	<input checked="" type="checkbox"/> 3,584.1	<input checked="" type="checkbox"/> 3,497.3	1,699.1	
	Category 8	Leased asset (upstream)	0	0	0	0	N/A
	Category 9	Transportation, distribution	0	0	0	0	N/A
	Category 10	Processing of sold products	0	0	0	0	N/A
	Category 11	Usage of sold products	<input checked="" type="checkbox"/> 237,185.5	<input checked="" type="checkbox"/> 260,233.9	<input checked="" type="checkbox"/> 258,462.9	272,300.6	
Category 12	Disposal of sold products	<input checked="" type="checkbox"/> 7,496.5	<input checked="" type="checkbox"/> 9,051.0	<input checked="" type="checkbox"/> 9,526.3	10,364.9		
Category 13	Leased asset (downstream)	0	0	0	0	N/A	
Category 14	Franchise	0	0	0	0	N/A	
Category 15	Investment	0	0	0	0	N/A	
Energy Consumption (MWh)	Purchased power (electricity)	32,059.0	<input checked="" type="checkbox"/> 32,314.3	<input checked="" type="checkbox"/> 31,995.1	32,856.6	KOSÉ Group	
	Portion generated using renewable energy	9,358.2	13,575.4	13,873.7	17,117.6		
	Cogeneration (In-house power generation)	2,076.1	1,773.0	1,367.8	1,380.3		
Total Energy Consumption (GJ)		443,498.4	<input checked="" type="checkbox"/> 481,829.7	<input checked="" type="checkbox"/> 370,072.0	387,761.9	KOSÉ Group	
City gas consumption (km3)		1,808.1	<input checked="" type="checkbox"/> 1,612.5	<input checked="" type="checkbox"/> 1,555.9	1,575.0	KOSÉ Group	
LP gas consumption (km3)		14.1	<input checked="" type="checkbox"/> 14.8	<input checked="" type="checkbox"/> 12.9	12.2	KOSÉ Group	
Gasoline consumption (kL)		726.2	<input checked="" type="checkbox"/> 721.6	<input checked="" type="checkbox"/> 694.2	633.1	KOSÉ Group	
Fuel oil consumption (kL)		224.0	<input checked="" type="checkbox"/> 210.0	<input checked="" type="checkbox"/> 182.0	196.0	KOSÉ Group	
Diesel oil consumption (kL)		18.3	<input checked="" type="checkbox"/> 43.2	<input checked="" type="checkbox"/> 21.4	22.3	KOSÉ Group	
Kerosene consumption (kL)		50.9	<input checked="" type="checkbox"/> 47.6	<input checked="" type="checkbox"/> 44.0	43.6	KOSÉ Group	
Atmospheric Emissions							
NOx emissions (tons)		3.5	3.0	2.4	3.4	KOSÉ Corporation Production Department	
SOx emissions (tons)		0.2	0.3	0.2	0.2	KOSÉ Corporation Production Department	
Waste							
Volume of waste (tons)		2,163 ^{※1}	2,100	2,055	2,185	KOSÉ Group Production Department	
Recycling Rate (%)		100.0	100.0	100.0	100.0	KOSÉ Group Production Department	
Water Resources							
Water intake (1,000m3)	TOTAL	<input checked="" type="checkbox"/> 303.8	<input checked="" type="checkbox"/> 309.0	<input checked="" type="checkbox"/> 291.9	302.4	KOSÉ Group Production Department	
	Surface water (rivers, lakes, ponds)	0	0	0	0		
	Brackish water/Sea water	0	0	0	0		
	Well water (recyclable ground water)	<input checked="" type="checkbox"/> 223.4	<input checked="" type="checkbox"/> 223.7	<input checked="" type="checkbox"/> 208.3	221.4		
	Unrecyclable ground water	0	0	0	0		
	Produced water/mixed water	0	0	0	0		
Tap water (third party water source)	<input checked="" type="checkbox"/> 80.3	<input checked="" type="checkbox"/> 85.3	<input checked="" type="checkbox"/> 83.5	81.1			
Waste water (1,000m3)	TOTAL	<input checked="" type="checkbox"/> 187.0	<input checked="" type="checkbox"/> 194.9	<input checked="" type="checkbox"/> 193.3	194.3	KOSÉ Group Production Department	
	Rivers (Freshwater, surface)	<input checked="" type="checkbox"/> 143.9	<input checked="" type="checkbox"/> 149.2	<input checked="" type="checkbox"/> 151.3	154.8		
	Sea	0	0	0	0		
	Ground water,well water	0	0	0	0		
	Sewage (waste waterto third party)	<input checked="" type="checkbox"/> 43.1	<input checked="" type="checkbox"/> 45.7	<input checked="" type="checkbox"/> 42.0	39.5		
Other	0	0	0	0			
Water intake intensity (m3/production amount, dozen)		0.01784	0.01790	0.01749	0.01875	KOSÉ Group Production Department	
Water intake intensity (% change YoY)		18.2%	0.3%	-2.2%	7.2%	KOSÉ Group Production Department	
Pollution load: BOD (tons)		7.9	11.2	7.2	9.6	KOSÉ Corporation Production Department	
Pollution load: SS (tons)		1.8	5.7	3.3	6.8	KOSÉ Corporation Production Department	
Pollution load: n-Hex (tons)		0.2	0.6	0.3	0.4	KOSÉ Corporation Production Department	
Number of Violations of Water Intake/Drainage Laws & Regulations		0	0	0	0	KOSÉ Group Production Department	
Environmental Contribution & Biodiversity Conservation							
SAVE the BLUE project area planted with coral reefs (m2/number of corals planted)		Cum. Total : 11,858/19,538	Cum. Total : 12,270/20,211	Cum. Total : 12,736/20,976	Cum. Total : 130,357/21,467	KOSÉ Corporation	
External Environmental Evaluation							
CDP [Climate Change]		A	A	A	A	KOSÉ Group	
CDP [Water Security]		A	A	A	A	KOSÉ Group	
CDP [Forests (Palm Oil)]		B	A-	B	B	KOSÉ Group	

※1 : Data collection items will be organized from fiscal year 2022

※2 : Coverage at domestic production bases is 100% from 2022 to 2025

[FUNDAMENTAL POLICIES] (Governance) INDEX



	2022	2023	2024	2025	Company
■ Supply Chain					
Risk Assessment (Questionnaire)Number of Suppliers	157	161	159	161	KOSÉ Domestic Group Companies
Number of Suppliers participated inProcurement Policy Briefing	93	107	96	91	KOSÉ Domestic Group Companies
Number of Suppliers Participated in Information Exchange Meetings	16	24	13	42	KOSÉ Domestic Group Companies
Number of Suppliers & Manufacturers Subject to Inspection/Autid	89	113	85	83	KOSÉ Domestic Group Companies
■ Phylanthropy					
Research/International Exchange Grants by KOSÉ Cosmetology Research Foundation (Project/Million Yen)	30/14,050	44/15,600	49/10,900	47/11,000 (Cum. Total since FY1990: 1,053/165,085)	
Donation & Funding (Million Yen)※1	27,126	9,705	31,915	37,353	KOSÉ Group※2
Number of beauty workshops conducted by region (sessions/participants)	11	29/1,460	26/1,810	37/1,587	KOSÉ Domestic Group Companies
■ Compliance					
Number of Participates in Compliance Training	7,946	9,700	7,206	9,276	KOSÉ Domestic Group Companies
Number of Reports/Calls for Compliance-Related Incident	105	115	104	100	KOSÉ Domestic Group Companies
Of reports to the Reporting and Consultation Desk for Compliance, the number judged to be compliance violations (cases)	5	11	11	17	KOSÉ Domestic Group Companies
Fines, surcharges and settlements related to misconduct (10,000 yen)	0	0	0	0	KOSÉ Domestic Group Companies
Disciplinary dismissal and resignation due to compliance violations such as misconduct (cases)	0	0	0	0	KOSÉ Domestic Group Companies
Disciplinary dismissal and resignation due to violation of human rights, harassment, etc. (cases)	0	0	0	0	KOSÉ Domestic Group Companies
Number of Violations of Laws & Regulations (serious incidents with impact on business management)	0	0	0	0	KOSÉ Domestic Group Companies
Number of violations of the Pharmaceuticals and Medical Devices Act or the Act against Unjustifiable Premiums and Representations (cases)	0	0	0	0	KOSÉ Domestic Group Companies
Number of violations due to anti-competitive behavior, anti-trust, monopolistic behavior, etc. (cases)	—	0	0	0	KOSÉ Domestic Group Companies
Number of violations of the Labor Standards Act (cases)	—	0	0	0	KOSÉ Domestic Group Companies
Number of violations of environmental laws and regulations (cases)	—	0	0	0	KOSÉ Domestic Group Companies
Number of Reports to Personal Information Protection Commission for Personal Information Leakage Incidents	2	0	0	2	KOSÉ Domestic Group Companies
■ Quality Assurance					
Number of Customer Calls※3	78,853	65,688	59,698	92,469※4	KOSÉ Domestic Group Companies
Total number of participants in ability development and skills training (employees in managerial positions and regular, full-time employees)	0	0	0	0	KOSÉ Domestic Group Companies

※1: Donated products are converted into monetary values.

※2: From FY2022, the scope has been expanded to the KOSÉ Group.

※3: Customer calls include inquiries, requests, suggestions, and feedbacks

※4: From fiscal year 2025, the scope of applications will be expanded to include e-commerce sites.